

MANSO: Update on 2017 Summit Work Plan

In October 2017, MANSO hosted the 2017 Manitoba Integration Summit. This event included various sessions on topics identified by our advisory committee, as well as roundtable discussions on key settlement themes. The full report from this event can be found [on our website](#).

Part of the report was an action plan, which proposed key follow-up actions in response to issues raised at the 2017 Summit. The document below highlights key achievements and ongoing activities in these areas, and flags areas which need further follow up. Many of the completed actions reflect the combined effort of our members, committees, partner organizations, and funders in addition to efforts by our staff team.

Further information about MANSO's other ongoing activities can be found in our [Annual Report](#).

Topic	Completed	Ongoing	Still to Come
Communication <i>Outcomes: Increased role and promoted awareness of MANSO as a community connector and central information source</i>	Created Resource section of website Key pages and resources now in both official languages.	Ongoing work to highlight the work of individual member organizations in e-newsletter & promote awareness of available programs / services	Work with members on tools and strategy for engaging with media Development of tools to inform stakeholders on work of settlement sector
Capacity Building, Coordination and Referral Pathways <i>Outcomes: Ongoing and improved communication and collaboration between all settlement actors</i>	Open Data Portal Webinar in March 2018 Session on Good Practice in Volunteer Management at 2018 Summit Networking Fair 2018 Newcomer Fair (Winnipeg) 2018	Working with CISSA-ACSEI on advocating for sector capacity building and consultation on program policy, including giving input on "Charting a New Direction" paper. Many recommendations being implemented in 2019 IRCC CFP, including 5 year CAs for "low risk" SPOs, flexibility on higher admin percentages for small agencies and fewer budget lines in schedule 2 Piloting professional development courses offered by AAISA and working on regional PD strategy Survivors of Daesh calls and Refugee Claimant working group	Further work with IPW and other partners to facilitate communication between SPOs and ethno-cultural communities about available supports and potential partnerships Develop professional development models to respond to needs of various sizes of organizations
Needs Assessments <i>Outcomes: Effective and efficient collection and sharing of data for collective analysis</i>	Piloted settlement dashboard tool and shared with sector on last quarterly call	Data for RAP dashboard being collected and compiled for quarterly calls	Continue RAP dashboard development plus data collection and analysis
Private Sponsorship <i>Outcomes: Improved collaboration and centralized processes between various actors in private sponsorship</i>	Sponsorship Guide Book completed. Will be hosted on MANSO website under "Resources"	Quarterly meetings between MANSO and SAHs Working closely with IRCC to share PSR resources	Collaborate with Refugee Sponsorship Training Program (RSTP) and SAHs to maximize referral process for PSRs

<p>Francophone Communities <i>Outcomes: Support implementation of francophone strategy</i></p>	<p>Consultation with Réseau en Immigration Francophone (RIF)</p> <p>Supporting 'par et pour' strategy</p>	<p>Include more French sessions at 2018 Integration Summit</p> <p>French language information, job postings and links to resources shared on website and social media</p>	<p>Identify opportunities to increase collaboration between francophone & Anglophone organisations</p>
<p>Small Centres <i>Outcomes: Promote and support Manitoba as leader in small centre settlement</i></p>	<p>SWIS (Settlement Workers in Schools) programming started in 5 small centre communities</p> <p>MANSO staff participated in Rural Employment Development Initiative consultations</p>	<p>Providing support to increase mental health service capacity of regional SPOs</p>	<p>Training Manual for Small Centres</p>
<p>Service Accessibility and Ineligible Clients E.g. Refugee claimants</p>	<p>Supported and informed provincial CFP and language consultation</p> <p>Refugee Claimant and Informal Language Resource Guides on MANSO website</p>	<p>Engaging membership in discussion of MANSO's role in advocating for cities and province to adopt and enact Access without Fear policies</p>	<p>Explore pilot project on expanding eligibility criteria</p> <p>Initiate scan in 2019 to assess ongoing needs for ineligible clients</p>
<p>Housing</p>	<p>Good Practice in Financial Literacy session at MANSO Summit</p>	<p>Updating Housing Guides</p>	<p>Collaboration and knowledge dissemination on housing research</p>
<p>Health, Mental Health, and Disability</p>	<p>Hosted session on Psychological Health & Safety with OHC</p> <p>Children, Youth, & Family Mental Health session at Summit</p> <p>Contributed to development of Mental Health & Addictions Strategy report</p>	<p>Ongoing professional development related to mental health / vicarious trauma, including collaborating with Aurora Family Therapy on vicarious trauma workshop</p> <p>Ongoing Community of Practice hosted by MATC and SPOs</p>	<p>Explore newcomer family education workshops with CMHA</p>
<p>Gender and Sexuality</p>	<p>Incorporating section on gender identity and sexual expression into the Community Interpreter Training</p>	<p>Exploring a positive spaces campaign in collaboration with Rainbow Resource Centre</p>	<p>PD on mediating cultural safety and gender equity</p>

Youth	Hosted forum on Older Youth with Interrupted Schooling in partnership with Newcomer Education Coalition; session at Summit	Follow-up from forum, ongoing collaboration with NEC	
Newcomer-Indigenous Relations	Newcomer-Indigenous engagement scan completed and will be shared at Summit	Hosted one workshop with Treaty Relations Commission of Manitoba; one more to come in 2019 Partnership with IPW and other stakeholders on Indigenous Toolkit	Initial conversations with TRCM about creating an indigenous module for EAL classrooms
Language	Hosted May 24 th provincial language consultation to respond to stage 2 language and ineligible client needs	Continue to advocate for stage 2 language at NLAB and NSC	One-year check-in of provincial/federal partnership in language classrooms
Childcare	Consultant from Family Dynamics available to assist with issues and staff support	MANSO CNC Committee to continue discussions on improving class vs. childcare numbers/space logistics	
Employment	Supported implementation of second year of REDI projects Partnered with Office of the Manitoba Fairness Commissioner on report to community	Employment committee sharing good practice in client-centred career planning	MANSO Employment Committee to work with researchers to initiate scan of bridging programs