Settlement Service Map - Manitoba

What are settlement services?
Settlement services are provided to immigrants and refugees who arrive in Manitoba and include a wide diversity of services, including orientation and information, employment programs, language classes and programs to build connections in the community.

Where are settlement services in Manitoba?
Settlement service offices are located in the following communities. Services offered in communities vary, but all provide core settlement services and referrals to other services including language classes. Most serve a geographic area surrounding the community.

1. **Brandon**: Westman Immigrant Services
2. **Cartwright**: Cartwright Killarney Boissevain Settlement Services
3. **Dauphin, Roblin and Rosburn**: Parkland Regional Settlement Services
4. **Neepawa**: Neepawa and Area Immigrant Settlement Services (NAISS)
5. **Portage la Prairie**: Newcomer’s Welcome Centre
6. **Riverton and Ashern**: Interlake Immigrant Settlement Services
7. **Russell**: Asessippi Parkland Settlement Services Inc.
8. **Steinbach**: Eastman Immigrant Services
9. **Swan River**: Swan Valley Settlement and Immigrant Services Inc.
10. **Thompson**: Community Futures North Central Development
11. **Virden**: Virden and District Settlement Services
12. **Winkler, Morden & Altona**: Regional Connections
13. **Winnipeg**: See next page
Settlement Services in Winnipeg

**Reception:**
Meet families at the airport, provide temporary housing, provide information and orientation, locate permanent housing, assist with registration for school and getting necessary documents, provide life skills training.
*Welcome Place - Manitoba Interfaith Immigration Council*
*Accueil Francophone*

**Pre-arrival services:**
Some refugees receive pre-arrival orientation through Canadian Orientation Program (COP). Online services can be accessed prior to arrival through Immigrant Centre Online.

**Orientation:**
Orientation focuses on settlement services, provide employment supports, Manitoba Start.

**Centralized Intake:**
Assess needs, refer to settlement services, provide employment supports.

**Language Assessment & Referral:**
Canadian Language Benchmark levels assessed in English or French, referrals to language programs.

**Additional supports:**
Family/parenting supports - Family Dynamics
Disability support: Society for Manitobans with Disabilities
See more under specialized support services

**School Aged Children:**
*Intro program:*
Orientation and school preparedness program for school-aged youth residing in temporary accommodation.

**Language Training:**
Broad range of language classes, including literacy; stage 1 & 2. Options include full-time, part-time, online, classes with childcare, English for Specific Purposes (eg: career specific), academic preparation, French language classes.

**Family / Parenting Supports:**
Supports including parenting classes, in-home support.

**Skills & Social Integration:**
Programs that provide skills & community integration or both.

**Settlement & Employment Supports:**
Provide assistance with housing, information and orientation, job readiness, employment matching.

**Specialized Support Services:**
Academic planning / student support: Global Welcome Centre
Asset building, financial literacy: SEED
Disability supports: Society for Manitobans with Disabilities

**Housing:**
Subsidized housing with wrap-around settlement supports.

**Transitional Housing:**
Subsidized housing with wrap-around settlement supports.

**School:**
Participation in public or private schools. Some school divisions offer their own immigrant specific supports.

**Specialized Support Services:**
After-school supports:
Newcomer specific programs including recreation and homework/tutoring.

**Social Services:**
Supports including counseling, therapy, cultural orientation.

**Occupational Health Centre**
Worker health & safety: MFL

**Sexual / reproductive health:**
Sexual Education Resource Centre
LGBTI support: Rainbow Resource Centre

**Mental health supports:**
Aurora Family Therapy Centre, Mount Carmel Clinic, Immigrant Women's Counseling Services - NorWest Co-op

**Housing:**
New Journey Housing

**Disability supports:**
Society for Manitobans with Disabilities

**After-school supports:**
Newcomer specific programs including recreation and homework/tutoring.

**Social Services:*
Supports including counseling, therapy, cultural orientation.

**Occupational Health Centre**
Worker health & safety: MFL

This map is a snapshot of what the settlement sector can offer for newcomers. Many mainstream services have programs which include specialized supports for newcomers, and many community organizations (including ethno-cultural community organizations) play a critical role in offering social supports and other programs/services to newcomers. The long-term goal of these supports is the full economic and social integration of newcomers. Please share any corrections or additions with us via [www.mansomanitoba.ca](http://www.mansomanitoba.ca)